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# **Mr. Rooter Plumbing**

# **Contact Information - Who Gets Lead Referrals**

Date Last Updated: July 05, 2023 Referral Agreement Date: June 01, 2020 Name: Trent Huey (new sales), Kim Sanders (resales) Address: 1010 N. University Parks Dr., Waco, TX 76707 Phone: Trent: 254-759-5830 Kimberly Sanders: 214-794-5404 Fax: N/A Main Email: trent.huey@nbly.com Email to send leads to: trent.huey@nbly.com Territory check email: territorycheck@nbly.com Website: https://www.mrrooter.com/ FranNet Referral Fee: \$30k Additional units - N/A Pays on single and Resales only Franchisor shall pay to FRC a Referral Fee according to the following scale for a resale/transfer of a Franchise: \$20,000 for a resale/transfer with a purchase price of \$300,000 or less;\$25,000 for a resale/transfer with a purchase price of \$300,001 - \$600,000; \$30,000 for a resale/transfer with a purchase price of \$600,001 -1,000,000: \$35,000 for a resale/transfer with a purchase price of \$1,000,001 - \$1,500,000; and \$40,000 for a resale/transfer with a purchase price of \$1,500,001 or greater. Referral Fees will be paid only for sales of Franchises to any Potential Candidate referral not already in Franchisor's system who enters into a Franchise Agreement(s)

#### **Business Basics**

Industry	Plumbing	Year started franchising	1970
Year business started	1970	Franchise units open	323
			<b>Single:</b> \$83,100.00 - \$225,390.00
Number of Company units	4	Investment Range \$	Initial investment range varies depending on if this is a new business or a conversion of an existing plumbing business. If a conversion, then depending on the current business' volume of revenue, the Mr. Rooter Plumbing franchise fee will be discounted anywhere from 10%-50%.

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open			The total investment necessary to begin operation of a Mr. Rooter® franchise ranges from \$83,100 to \$225,390. This includes a minimum of \$42,500 that must be paid to the franchisor and our affiliates. It does not include fees for additional territory (beyond the minimum 100,000), for which we charge \$425 per 1,000 population.
Franchise fee \$	\$42,500	Required liquid capital \$	\$50,000
Required net worth \$	\$250,000	Royalty	2-8%
Industry size \$	\$134 Billion	Available in Canada/ Internationally	Yes/No
SBA Registry?	Yes	Discount Program Offers	Veteran Fran, First Responder
Offer Group Health Insurance?	Yes	Buyer Motives	A/B/E
In House Financing?	No	Item 19	Yes
Semi Absentee/Absentee	Yes	Semi Absentee/Absentee Ramp-up Timeframe	Depending on second line management.

# **State Registrations**

#### **Registration States**

Currently not approved and not available in: None

#### **Non-Registration States**

Currently not available in: None

#### **US Territories**

**Currently not available in:** GU, PR

#### **Canadian Provinces**

#### Currently not available in:

Sold out: Alabama: HuntsvilleArizona: Phoenix, TusconCalifornia: Los Angeles, San Francisco, Sacramento, San Jose, FresnoColorado: Colorado SpringsFlorida: OrlandoGeorgia: Atlanta, Savannah, Augustaldaho: BoiseIndiana: IndianapolisLouisiana: ShreveportMichigan: Detroit, Grand RapidsMississippi: Jackson, Meridian, HattiesburgMontana: BozemanNevada: Las Vegas, RenoNew York: Syracuse, RochesterNorth Carolina: Raleigh, WilmingtonOklahoma: Oklahoma CityOhio: Cleveland, Cincinnati, Columbus, DaytonOregon: PortlandPennsylvania: Pittsburgh, AllentownRhode Island: ProvidenceSouth Carolina: Columbia, CharlestonTexas: Dallas, Austin, Houston, San Antonio, Waco, El Paso, Lubbock, Amarillo, Killeen, TempleVirginia: RichmondWashington: Spokane

# **Business Features**

As experts in all things plumbing since 1970, we at Mr. Rooter Plumbing know how demanding it is to own and operate an independent plumbing business single-handedly. But we've spent the last 50 years perfecting our systems and processes to help a plumbing business flow more smoothly than you thought possible. And we want to share that experience with seasoned plumber-preneuers like you.

#### You're the Expert

• We don't train plumbers. We train business owners. You've already got the technical knowledge you need, we're just here to help you capitalize on it.

#### You don't have to go it Alone

• Everybody needs a little help sometimes. With us, you'll get multi-faceted support from the best in the business – no matter what comes down the pipe.

#### **Building your Dream Business**

• Learn the best practices in the industry from a team of experts to get the most from the business you've spent so much time and energy building.

### **Recession Resistant**

Mr. Rooter Plumbing is about as recession-resitant as a business can be. In times of economic recession, there are some services that will be cast aside - but plumbing isn't one of them! In the developed world, plumbing is basic infrastructure and considered an "essential business."

#### **Issues and Ambushes**

Thing is, your business is probably doing fine. But imagine you had the opportunity to learn how to run your business more effectively – from proven experts. To reach your goals without having to work as hard as you have been. Mr. Rooter Plumbing is that opportunity. You have a great experience operating your plumbing company, or maybe managerial experience in another field; Mr. Rooter can take either a coversion or new business opportunity and give it the necessary infrastructure to be more than just a man-in-a-van business.

### **Failures**

Mr. Rooter has never experienced excessive or unusual litigation nor major market failures.

### Hooks and Hangers

Hooks and Hangers Mr. Rooter entered the market with a mission to set the standard for plumbing practice in North America, bringing much-needed professionalism and reliability to an industry infamous for inconsistency. Since then, we've become the dependable, familiar face home and business owners count on to get their plumbing installation, repair and maintenance done right every time. Trusted Brand - North America trusts Mr. Rooter Plumbing. Our reputation for excellence spans from coast to coast. Professionalism & Consistency -Customers will know who to call when they see your eye-catching service vehicles and professional employee uniforms. Legacy Opportunity - Many Mr. Rooter Plumbing franchise owners pass their business on to family, laying the foundation for a legacy that could last generations. Access to More - Discounts on cutting-edge service equipment and technology. Streamlined Model - Just like your current business: low overhead, minimal office space but with an established, easy-to-follow model and few moving parts. Desirable Lifestyle -Family-friendly work week, flexible schedule.

### **Discovery Day Process**

Mr. Rooter Plumbing's operating manuals and systems are of the highest quality in the industry. We bring

franchise owners to the Mr. Rooter headquarters in Waco, Texas, for initial training, and they are then connected with a dedicated coach for ongoing training. Mr. Rooter Plumbing's training program includes classroom-style and hands-on operations, sales, and marketing training to help you take your business to the next level. Currently, Discover Days are hosted virtually.

# **Consultant Payment Terms**

Standard payment structure.

#### VetFran/Minority Discounts

15% off initial franchise fee for qualified veterans. This does not change the consultant commission.

### E2 Visa/EB-5 Program Status

No

# State Deferments

No.

#### **Candidate Sales Process**

Capitalize on the most effective techniques in local, national and digital marketing, as well as targeted strategies to keep the phone ringing and make the most of your territory. Part of your fees are allocated toward a marketing fund; Mr. Rooter leadership and your dedicated Franchise Business Coach give advice on how to deply marketing dollars to drive sales.

#### **Owner Roles**

#### What will be the role of the owner?

The owner is leading the team, typically behind the scenes. They are not an owner/operator and do not work in the field.

#### What will be the role of the multi-unit operators?

Same as the single unit operators but with a larger territory.

#### What will be the role of the single unit operators?

Same as the multi-unit operators but with a smaller territory

### FranNet Comments/Validation Summary

Not Available